Plum Pretty
DECOR & DESIGN
CREATING LOVING, PURPOSEFUL, FUNCTIONAL, BEAUTIFUL HOMES
POLICES

Plum Pretty Decor and Design Co. Polices

DESCRIPTIONS OF SERVICES

Plum Pretty Decor and Design will provide high quality design services for the service(s) described in contract.

COPYRIGHT

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SERVICE FEES & DEPOSITS

Plum Pretty Decor and Design requires full payment of the consultation services at the time of service. To begin any long term design project a 50% non-refundable deposit is required to begin your design service and is due upon contract signing for the design plan. Please make payment and correspondence to: Kayla Miller.

CANCELLATIONS

Please provide at least a 48 hour notice for any cancellations. You will be allowed to reschedule the appointment one time. The service fee pays for time and talent. It does not include any products, unless otherwise stated. The service fee will be forfeited if a scheduled service is cancelled without rescheduling or if the session has been rescheduled more than once. No-shows will be billed for the service fee, and will not be rescheduled.

RESCHEDULING FEES

A $50 rescheduling fee will be applied to all appointment if a 48 hour notice is not given. This applies to all service appointments. All cancellations and rescheduling MUST be made by phone, not email.

ARRIVAL TIME

Please arrive on time. It is to your advantage to be on time and ready to start any design meeting. Starting late means less time to discuss and plan for design. Clients arriving more than 30 mins late will be asked to reschedule, and the $50 rescheduling fee will be applied.

CONSULTATION

All design work REQUIRES a consultation. The Design Consultation includes a one-on-one meeting and a design plan. The consultation is where we discuss your design needs and wants. Just to clarify below is a detailed description of Plum Pretty Decor and Design's Consultation Appointment.

All my main interior design services begin with an initial consultation with the exception of my Virtual Home Design, Color Consultations, Holiday Styling and Decor, and Special Event Styling, which all include a brief consultation within those services. This service will be a one-on-one meeting with me in your space. This allows me as the designer to truly plant myself into your home and make the best recommendations in that particular space and truly gain an understanding of what your project requires. From start to finish this consultation will last up to two hours and is the perfect time for me to discuss and formulate ideas, inspiration and point you in the right direction for your project. Think of it as a one-on-one brain storming session with a designer. From this meeting I can provide my expertise in a variety of important design decisions, including but not limited to:

- Making the initial plans for a large design project
- Discussing and determining your style
- Determining furniture layouts
- Suggesting furnishing and fixtures
- Resolving any design issue you are having in that space

We will sit down and plan a course of action for your space. We will discuss topics such as style, expectations and budget as well as an expected time frame. This is only a consultation no design service is provided. After the consultation and I know more of the exact services you need I will send you a custom design package for your review.

VIRTUAL HOME DESIGN

All design work will be conducted over email, through pictures and video feed, and 100% over the internet. Designer is not physically present during any portion of the design process.

TRAVEL/INCLEMENT WEATHER

Please be aware that services may need to be rescheduled in the event of inclement weather. Locations outside of my service area may be charged $.50 per mile for travel expenses, plus any tolls or parking fees.

ON SITE LIABLITIES

Plum Pretty Decor and Design assumes no responsibility of property not directly pertaining to area of design work. Non do we cover the liabilities of contractors, subcontractor, vendors, other workers, or clients. If any permit is required for construction of design plan the client and/or contractor is responsible for obtaining the permit and any costs involved. If contractor/ other workers are recommend by us we do not hold any responsibilities or liabilities of these workers.

PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE

Prices are guaranteed for a period of 30 days following the date of Design Plan.

SATISFACTION GUARANTEE

If you are not satisfied with your design, please notify Plum Pretty Decor and Design immediately. All measures within reasons will be taken to ward your satisfaction.

RIGHT OF REFUSAL

All policies set forth by Plum Pretty Decor and Design have been implemented to provide all clients with the best possible service and the best possible price. The points outlined in this document are non-negotiable. If there are any policies with which you (the client) cannot comply, perhaps Plum Pretty Decor and Design is not the right design company for you. If, for any reason, Plum Pretty Decor and Design feels unable to provide you with the services you require, another design company may be recommended. Plum Pretty Decor and Design reserves the right to refuse service to any client who knowingly and intentionally disregards any of the aforementioned polices. If you have any questions about these policies, please do not hesitate to ask.

INFORMATION

As the client you are responsible for reading all the information that our company sends you both via email and by US mail. This includes, Pricing, Service Agreements, Policy updates, etc.

Signature x_____ Date Signed _____

Signature x_____ Date Signed _____